

# CERTIFICATE

Management system as per  
**ISO/IEC 20000-1 : 2011**

In accordance with TÜV NORD CERT procedures, it is hereby certified that

**Payten DOOEL Skopje**  
Naroden Front br. 17, Skopje  
100 Skopje  
Macedonia

**Payten**  
MEMBER OF **ASSCO**

applies a management system in line with the above standard for the following scope

**The IT service management system of Payten DOOEL supporting the provision of services: electronic transaction services and support & maintenance of ATM, POS and IT equipment to external and internal clients at all locations worldwide in accordance with the service catalogue**

Certificate Registration No. 44 736 190448  
Audit Report No. 3524 2084

Valid from 2019-04-22  
Valid until 2022-04-21  
Initial certification 2019

  
Certification Body  
TÜV NORD CERT GmbH

Essen, 2019-04-22

This certification was conducted in accordance with the TÜV NORD CERT auditing and certification procedures and is subject to regular surveillance audits.

TÜV NORD CERT GmbH

Langemarckstraße 20

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[www.tuev-nord-cert.com](http://www.tuev-nord-cert.com)