



# C E R T I F I C A T

**SRAC certifică organizația/ certifies the organization**

## **PAYTEN PAYMENT SOLUTIONS SRL**

**Sediul social: Str. Frumoasă, nr. 30, B4, et. 5, sector 1, București**  
**fără activități certificate/ without certified activities**

**Sediul de lucru: Splaiul Independenței, nr. 319C, corp A, nr. 3, et. 1, sector 6, București**

**pentru următoarele activități/  
for the following fields of activities**

*Furnizare de servicii IT către clienții externi, incluzând: activități proiectare, instalare, configurare și consultanță pentru infrastructura informatică (servere, storage, rețelistica, securitate, backup, data recovery, virtualizare, sisteme de operare etc), proiectare și realizare a software-ului la comandă (software orientat client), prelucrarea datelor, implementare și suport pentru portaluri și solutii web, în conformitate cu Catalogul de Servicii cod CS v.2.0*

*Providing of IT services to external clients, including: design, installation, configuration and consultancy for IT infrastructure (servers, storage, networking, security, backup, data recovery, virtualization, operating systems etc), design and execution of custom software (customer oriented software), data processing, implementation and support for portals and web solutions in accordance with the Services Catalog code CS v.2.0*

**că are implementat și menține un sistem de management al serviciilor conform condițiilor din standardul**

**which has implemented and maintains a service management system which fulfils the requirements of the standard**

## **ISO/IEC 20000-1:2018 (SR ISO/IEC 20000-1:2020)**



Valabilitatea certificatului este condiționată de efectuarea supravegerilor anuale până la data de:



**07-  
2025**

**07-  
2026**

nr. certificat/ certificate registration no. **36**

data inițială a certificării/ initial certification date **17 iulie 2018**

data recertificării/ recertification date **17 iulie 2024**

data ultimei actualizări/ last update -

valabil până la/ valid until **16 iulie 2027** (cu condiția vizării anuale)

SRAC CERT SRL, Str. Vasile Pârvan Nr. 14, Sector 1, București [www.srac.ro](http://www.srac.ro)

Director General  
**Ing. Mihaela Cristea**



# Certificate

SRAC has issued an IQNET recognized certificate that the organization:

## **PAYTEN PAYMENT SOLUTIONS SRL**

Registered Office: Str. Frumoasă, nr. 30, B4, et. 5, sector 1, București  
without certified scope

Productive Unit: Splaiul Independenței, nr. 319C, corp A, nr. 3, et. 1, sector 6, București

has implemented and maintains a  
**Service Management System**

for the following scope:

**Providing of IT services to external clients, including: design, installation, configuration and consultancy for IT infrastructure (servers, storage, networking, security, backup, data recovery, virtualization, operating systems etc), design and execution of custom software (customer oriented software), data processing, implementation and support for portals and web solutions in accordance with the Services Catalog code CS v.2.0**

which fulfils the requirements of the following standard:

## **ISO 20000-1 : 2018**

Issued on: 2024 - 07 - 17  
First issued on: 2018 - 07 - 17  
Expires on: 2027 - 07 - 16

**Registration Number: RO - 0036**



**Alex Stoichitoiu**  
President of IQNET



**eng. Mihaela Cristea**  
SRAC General Manager



This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

### **IQNET Members\*:**

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Cro Cert Croatia DQS Holding GmbH Germany EAGLE Certification Group USA FCAV Brazil FONDONORMA Venezuela ICONTEC  
Colombia ICS Bosnia and Herzegovina INTECO Costa Rica IRAM Argentina JQA Japan KFQ Korea LSQA Uruguay MIRTEC Greece  
MSZT Hungary Nemko AS Norway NSAI Ireland NYCE México PCBC Poland Quality Austria Austria SII Israel SIQ Slovenia SIRIM  
QAS International Malaysia SQS Switzerland SRAC Romania TSE Türkiye YUQS Serbia

\*The list of IQNET Members is valid at the time of issue of this certificate. Updated information is available under [www.iqnet-certification.com](http://www.iqnet-certification.com)