



C E R T I F I C A T

SRAC certifică organizația/ certifies the organisation

PAYTEN PAYMENT SOLUTIONS S.R.L.

Str. Frumoasă, nr. 30, B4, et. 5, sector 1, București

**pentru următoarele activități/
for the following fields of activities**

Furnizare de servicii IT către clienții externi, incluzând: activități proiectare, instalare, configurare și consultanță pentru infrastructură informatică (servele, storage, rețelistică, securitate, backup, data recovery, virtualizare, sisteme de operare etc), proiectare și realizare a software-ului la comandă (software orientat client), prelucrarea datelor, implementare și suport pentru portaluri și soluții web, în conformitate cu Catalogul de Servicii cod CS v.2.0. din 10.12.2020

Providing of IT services to external clients, including: design, installation, configuration and consultancy for IT infrastructure (servers, storage, networking, security, backup, data recovery, virtualization, operating systems etc), design and execution of custom software (customer oriented software), data processing, implementation and support for portals and web solutions in accordance with the CS Services Catalog code CS v.2.0. from 10.12.2020

că are implementat și menține un
sistem de management al serviciilor
conform condițiilor din standardul

which has implemented and maintains a
service management system
which fulfils the requirements of the standard

ISO/IEC 20000-1:2018



Valabilitatea certificatului este condiționată de efectuarea supravegheților anuale până la data de:



06-
2022

06-
2023

nr. certificat/ certificate registration no. **36**
data inițială a certificării/ initial certification date **17 iulie 2018**
data recertificării/ reissuing date **07 iunie 2021**
data ultimei actualizări/ last update -
valabil până la/ valid until **15 iulie 2024** (cu condiția vizării anuale)
SRAC CERT SRL, Str. Vasile Pârvan Nr. 14, Sector 1, București www.srac.ro

Director General
Ing. Mihaela Cristea





THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

SRAC as an IQNet Partner hereby states that the organization:

PAYTEN PAYMENT SOLUTIONS S.R.L.

Str. Frumoasă, nr. 30, B4, et. 5, sector 1, București

for the following scope:

Wholesale trade of electronic and telecommunication components and equipment. Wholesale trade of other machinery and equipment. Custom software development activities (customer oriented software). Other service activities related to information technology. Repairing of computers and peripheral equipment. Repairing of electronic and optical equipment

has implemented and maintains a

Service Management System

which fulfils the requirements of the following standard:

ISO 20000-1:2018

Issued on: 2021 - 06 - 07

First issued on: 2018 - 07 - 17

for the validity date, please refer to the original certificate issued by SRAC*

Registration Number: RO - 0036



*Alex Stoichitoiu
President of IQNet*

*eng. Mihaela Cristea
SRAC General Manager*



IQNet Partners:**

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy
CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany FCAV Brazil
FONDONORMA Venezuela ICONTEC Colombia Inspecta Certification Finland INTECO Costa Rica
IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland PCBC Poland
Quality Austria Austria RR Russia SIGE México SII Israel SIQ Slovenia SIRIM QAS International Malaysia
SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey Vinçotte Belgium YUQS Serbia
IQNet is represented in the USA by: AFNOR Certification, CISQ, DQS Holding GmbH and NSAI Inc.

* This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

** The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com