



# Certificate

for

**Payten d.o.o. Beograd –  
Novi Beograd**

Bulevar Mihajla Pupina 10b/2  
11070 Novi Beograd, Serbia

Scope of application:

The IT management system of Payten d.o.o. Beograd – Novi Beograd, Serbia supporting the provision of delivery, configuration, customization, setting, maintenance, upgrade and advancement of new, changed, or modified banking software and terminals, delivery of IT infrastructure and network services, IT system integration services and electronic transaction services for internal and external customers from all company locations, according to Service Catalogue

The validity of the CIS certificate will be maintained by annual surveillance audits and one recertification audit after three years.

This CIS Certificate confirms the application and further development of an effective

## INFORMATION TECHNOLOGY - SERVICE MANAGEMENT SYSTEM

complying with the requirements of standard

**ISO 20000-1:2011**

Registration No.: SMS-00073/0

Date of initial issue: 14.5.2018

Valid until: 14.5.2021

Vienna, 14.5.2018

CIS – Certification & Information Security Services GmbH

Erich Scheiber  
General Manager

**Payten**  
MEMBER OF **QSR**

